

TO: All Generac Industrial Generator Customers

RE: Sole Source Factory Direct Vendor Representation

DVL Group, Inc. is the local and EXCLUSIVE representative for Generac Industrial Solutions and Service for Colorado, New Mexico, and the southern portion of Wyoming.

DVL Group's Generator Service Department has the ONLY factory-direct trained and certified team with the expertise to handle all your Generac Industrial Generator and Switchgear Assemblies. Our engineering group is the direct factory source to resolve all Generac Technical and Proprietary concerns, including your software controls on Generac Generators and Switchgear.

DVL Group, Inc. is the only company authorized to service Generac generator start-ups. In the event that anyone not affiliated with DVL Group, Inc. performs the generator startup, the Manufacturer's Warranty coverage is not guaranteed.

Please feel free to contact me directly should you have any questions or concerns.

Thank you,

Sanja Dolezar-Motz

Sanja D. Motz

Vice President, Services & Operations

DVL Group

O: 215-826-1113 **M**: 215-284-9294

E: sdolezarmotz@DVLnet.com

Your Local Authorized Representative for

