BEYOND THE PRODUCT

HVAC SERVICES

Vertiv™ Thermal Management Systems are designed to support your critical operating systems in a 24x7 world.



When you purchased a Vertiv™ Thermal Management System, including the Liebert brand, you made a decision to protect the data and processing systems that run your business, with the best continuous duty cooling systems in the industry. But even the best made HVAC systems in the industry need ongoing preventive maintenance to ensure the systems they protect are operating at their highest reliability levels.

From Annual Inspections to Total Service and Maintenance Contracts, Choose DVL's HVAC Services Team

Whether you need ongoing comprehensive support, maintenance, or only annual inspections, why not let DVL's expert services group structure a program that works for your company. DVL, Vertiv's official local representative in Eastern and Central Pennsylvania, Southern New Jersey, Delaware, Colorado, Wyoming, New Mexico, and Utah, can maintain and service your Vertiv Thermal Systems.

VERTIV.

Official local representative of Vertiv™ offering Liebert® products serving Eastern and Central PA, Southern NJ, DE, CO, NM, WY, and UT

OFFICE LOCATIONS

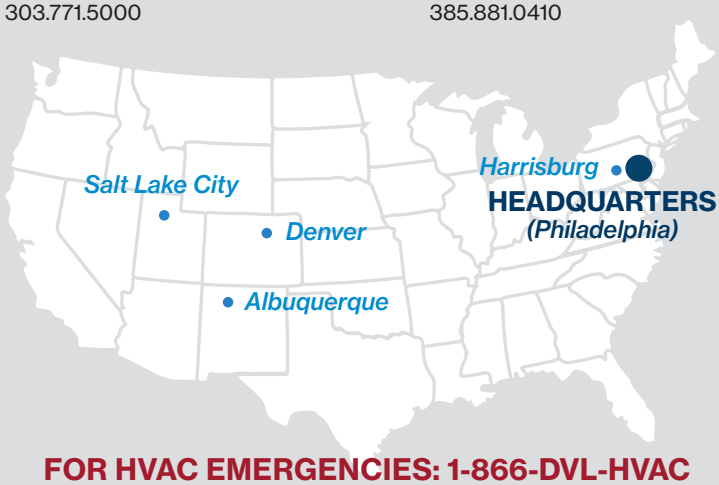
PHILADELPHIA METRO (HQ)
115 Sinclair Road
Bristol, PA 19007
215.785.5950

ALBUQUERQUE
2705 Pan American Freeway NE, Ste. E
Albuquerque, NM 87107
505.343.9910

HARRISBURG
6360 Flank Drive, Suite 300
Harrisburg, PA 17112
717.564.2600

DENVER METRO
6555 South Kenton Street, Ste. 304
Centennial, CO 80111
303.771.5000

SALT LAKE CITY
9696 South Sandy Parkway
Sandy, UT 84070
385.881.0410



FOR HVAC EMERGENCIES: 1-866-DVL-HVAC

We will work with your in-house IT and facilities teams to determine the most cost-effective preventative maintenance, parts, and service contract programs that will keep your systems up and running. Our job is to find the optimal solutions for your business, and meet the ever-changing demands that you face in a 24x7x365 business world.





With more than 40 years of experience, no one knows the integral workings of critical support equipment better than our Vertiv factory-trained and certified service technicians. By choosing DVL, you get the assurance that a fully trained technician shows up in a fully stocked truck, ensuring a better than average chance of a first time fix without a return visit.

DVL Scope of Coverage

Maintenance Plan Contract Inclusions:	Service Programs		
	A	B	C
	Total	Comprehensive	Limited
24x7x365, 2 - 4 hr. on site response time	Included	Included	Included
*Preventative Maintenance** (PM)*	Included	Included	Included
Labor for non-PM Service	Included	Included	*Billed*
*Replacement OEM Parts** (non-warranty)*	Included	*Billed*	*Billed*
Labor for Emergency & Overtime Service	Included	Included	*Billed*
**Preventative Maintenance Services: Scheduled M-F 8:00am - 5:00pm Local Time			
Check & change air filters*	✓	✓	✓
Check & adjust fan belt tension*	✓	✓	✓
Lubricate blower motor & blower assembly*	✓	✓	✓
Check calibration of temperature & humidity controllers	✓	✓	✓
Check input & output voltages at main disconnect switch	✓	✓	✓
Check voltages at all sub-fusing panels	✓	✓	✓
Check system for non-condensables	✓	✓	✓
Check Schrader fittings at fan speed control	✓	✓	✓
Check pressure settings at all pressure switches	✓	✓	✓
Check & Clean* humidifier assembly	✓	✓	✓
Check & clean evaporator coils	✓	✓	✓
Inspect & tighten* all electrical connections	✓	✓	✓
Check refrigerant levels & pressures	✓	✓	✓
Inspect operation of VERTIV heat rejection equipment	✓	✓	✓
Inspect and Clean* heat rejection equipment	✓	✓	✓
Inspect operation of water detection system* Removal for cleaning billed at contract rates ***100% replacement parts coverage not applicable to water detection system	✓	✓	✓
Inspect & test operation of VERTIV (Liebert) monitoring systems*	✓	✓	✓
Inspect & test operation of VERTIV I-COM controllers, incl. firmware updates	✓	✓	✓
Annual ICOM Optimization diagnostic services	✓	✓	✓

**As-Required or Seasonal **Belts, Filters, Cleaners*

WHAT CUSTOMERS ARE SAYING...

"The frequency with which we have had to make emergency service calls has dropped significantly since DVL has taken over the maintenance of these units. It's noticeable and, I'm sure, not coincidental. I appreciate and respect the work DVL has done for us so far."

-University of Pennsylvania

"Many thanks to all of you for going above and beyond to help us and our customers. We are grateful to have the most dedicated and reliable vendors that truly care, and are passionate with [their] craft!"

-DataBank

Refrigerants Services & Billed @ Market Pricing

R22, 407C, 410A, R134A, R404A

Additional HVAC Services @ Market Pricing

- **Glycol**
- **Zoom-Lock tool in lieu of torch work, if applicable or required under code**
- **Refrigerant recovery equip, incl. nitrogen <50#**
- **Refrigerant recovery equip, incl. nitrogen >50#**
- **Disposal fee for non-usable, reclaimed (burned) refrigerant, if applicable**

DVL Annual Maintenance & Service Programs

- 3, 4, or 6 annual inspections Mon. through Fri., 8am - 5pm
- All maintenance parts included (belts, filters, and cleaners)
- Option for an all-inclusive program with parts and labor, or one tailored to fit your site needs
- iCOM optimization service and support; software upgrades included
- iCOM networking
- 24x7x365 dispatch and support
- 2-4 hour on site response
- Parts warehouses in Bristol, Harrisburg, Denver, and Salt Lake City
- Portable AC unit rentals for emergency backup cooling
- Annual site evaluation by our field services experts






Contact us for more information or visit us at: DVLnet.com/Services